

# NOTICE OF UNKNOWN SERVICE LINE MATERIAL

*This notice contains important information about your drinking water. Please share this information with anyone using the water at this property. Property managers are required to post and share with residents and tenants, as applicable.*

Dear valued customer,

At the Miami-Dade Water and Sewer Department, protecting public health and ensuring the safety of our community is our top priority. As part of this commitment, we're reaching out with important information about the water pipe that serves your property and to ask for your assistance in identifying its material.

The U.S. Environmental Protection Agency (EPA) recently released Lead and Copper Rule Revisions, which require all water systems in the nation to verify water pipe materials, including customers' private water service lines.

The Miami-Dade Water and Sewer Department is working to identify service line materials throughout the Miami-Dade County distribution system and has determined that either all or part of the water pipe (called a service line) that connects your property to the water main is made from an unknown material but may be lead or galvanized pipe that was previously connected to lead.

Since Miami-Dade County banned the use of lead as a construction material in 1976, the likelihood of finding a lead service line is low.

We want to assure customers that Miami-Dade County regulates the water chemistry to ensure lead levels remain well below the federal regulatory limit when it leaves our treatment facility. We are committed to ensuring the health and wellbeing of our community and are working closely with residents to identify all unknown service line materials.

**To help us confirm the material of your service line, please visit [miamidade.gov/knowyourpipes-survey](http://miamidade.gov/knowyourpipes-survey) or scan this QR code, follow the instructions, and submit the survey:**



*If you would like additional information or have questions, please contact the Know Your Pipes Customer Care Center at 786-268-6955, email us at [knowyourpipes@miamidade.gov](mailto:knowyourpipes@miamidade.gov), or visit [miamidade.gov/knowyourpipes](http://miamidade.gov/knowyourpipes).*

## AVISO DE MATERIAL DESCONOCIDO EN LA LÍNEA DE SERVICIO

Este aviso contiene información importante sobre su agua potable. La Agencia de Protección Ambiental (EPA) de los EE. UU. publicó recientemente las revisiones de su normativa sobre el plomo y el cobre (LCRR), que exigen a todos los sistemas de distribución de agua del país verificar los materiales de las tuberías de agua, incluidas las líneas de servicio privadas de los clientes.

El Departamento de Agua y Alcantarillado de Miami-Dade está trabajando para identificar los materiales de las líneas de servicio en todo el sistema de distribución del Condado de Miami-Dade y ha determinado que la totalidad o parte de la tubería de agua (línea de servicio) que conecta su propiedad a la tubería maestra está hecha de un material desconocido, que tal vez sea plomo o acero galvanizado anteriormente conectado a una tubería de plomo.



Para recibir esta información en español, envíe un correo electrónico a [knowyourpipes@miamidade.gov](mailto:knowyourpipes@miamidade.gov), visite [miamidade.gov/knowyourpipes](http://miamidade.gov/knowyourpipes) o escanee este código.

## AVI SOU MATERYÈL LIY SÈVIS ENKONI

Avi sa a gen enfòmasyon enpòtan sou dlo potab ou. Ajans Pwoteksyon Anviwònman Etazini (EPA) te pibliye dènye man Revizyon Règ sou Plon ak Kuiv, ki egzije pou tout sistèm dlo nan peyi a verifie materyèl tiyo dlo yo, sa gen ladan liy sèvis dlo prive kliyan yo.

Depatman Dlo ak Egou Miami-Dade ap travay pou idantifye materyèl liy sèvis atravè tout sistèm distribisyon Konte Miami-Dade la epi li ap detèmine si tout tiyo dlo oswa yon pati nan tiyo dlo yo (ki rele yon liy sèvis) ki konekte pwopriyete w la avèk liy prensipal dlo a te fèt avèk yon materyèl enkoni, men ki kapab plon oswa tiyo galvanize ki te deja konekte ak plon.



Pou resevwa enfòmasyon sa a an Kreyòl, tanpri kontakte [knowyourpipes@miamidade.gov](mailto:knowyourpipes@miamidade.gov) oswa vizite [miamidade.gov/knowyourpipes](http://miamidade.gov/knowyourpipes) oubyen eskane kòd QR la.

## IMPORTANT HEALTH INFORMATION ABOUT LEAD AND COPPER PIPES

At the Miami-Dade Water and Sewer Department, we take pride in delivering safe, reliable water and wastewater services. We are committed to ensuring the health and safety of our community and are working closely with households to identify all unknown service line materials.

At this time, it is important to keep in mind that the material of your service line is unknown, and we ask that you take the survey outlined in this letter to help us determine the material. There are actions you can take if you are concerned about possible lead in drinking water or want to learn more.

### Steps you can take to reduce lead in drinking water.

Below are recommended steps you can take, separately or in combination, if concerned about lead in your drinking water and where to find more information. This is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

- Use a filter certified by an American National Standards Institute accredited certifier to reduce lead, which is effective in reducing lead exposure.
- Clean your faucet aerator to get rid of sediment, debris, and possible lead particles.
- Use cold water for drinking, cooking, and preparing baby formula, as lead dissolves more easily into hot water.  
Note: Boiling water does not remove lead.
- Run the tap for five minutes before it is used in order to flush water through the service line and plumbing. Taking a shower, running the dishwasher, or flushing the toilet will also flush your lines.
- For more detailed information on lead reduction steps, visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#reducehome> or scan this QR code:



### Have your water tested.

You can contact a certified laboratory to have your water tested for lead. Find the certified labs at <https://floridadep.gov/dear/florida-dep-laboratory/content/nelap-certified-laboratory-search>.

For more information on the sources of lead, including service lines and interior plumbing, visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto> or scan the QR code:



### Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

For more information on reducing lead exposure from your drinking water and the health effects of lead, visit EPA's website at [www.epa.gov/lead](http://www.epa.gov/lead).